

Quarterly Report Card

Missouri Public Workforce Development System

OWD Central Office

Central

East Jackson County

Jefferson Franklin

Kansas City and Vicinity

Northeast

Northwest

Ozark

South Central

Southeast

Southwest

St. Charles County

St. Louis City

St. Louis County

West Central

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REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: OWD Central Office

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------------|
| 1. <u>Statewide WIOA enrollment levels at 4%.</u> | Immediate Action |
| 2. <u>Significant challenges with issuing and managing contracts for special projects efficiently.</u> | Immediate Action |
| 3. <u>State Youth credential not meeting performance.</u> | Immediate Intervention |

Promising Practice(s):

- Issued new financial monitoring process, toolkit, and training with external provider.
- Summit for OWD staff and Local WDB monitors.
- Increased direct engagement between state director, CLEO's and Board Chairs.

Overall Status:



PY19 Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	68.70%	801	1052	76.14%	85.0%
WIOA Dislocated Worker	72.50%	240	314	76.43%	85.0%
WIOA Youth	72.50%	551	774	71.19%	85.0%
Wagner Peyser	67.00%	30110	44073	68.32%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	66.40%	1274	1654	77.03%	85.0%
WIOA Dislocated Worker	70.20%	369	455	81.10%	85.0%
WIOA Youth	68.00%	563	773	72.83%	85.0%
Wagner Peyser	70.80%	29599	42543	69.57%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	46.50%	663	926	71.60%	66.0%
WIOA Dislocated Worker	51.00%	221	312	70.83%	66.0%
WIOA Youth	67.20%	251	489	51.33%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$5,100.00	801	\$6,214.98	\$24,859.92	\$24,600.00
WIOA Dislocated Worker	\$5,800.00	240	\$8,560.33	\$34,241.32	\$24,600.00
Wagner Peyser	\$4,844.00	30110	\$4,915.43	\$19,661.72	\$24,600.00



REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Central WDB

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|---|------------------------|
| 1. <u>FY18 Financial Audit has not been submitted</u> | Immediate Intervention |
| 2. <u>Low Expenditures for PY19 Dislocated Worker</u> | Immediate Action |
| 3. <u>Not meeting performance for Youth credential rate</u> | Immediate Action |

Promising Practice(s):

- The local monitor is very engaged with the OWD Compliance Team.
- The OWD staff are cross-trained to assist with WIOA enrollments.
- Consistently serving Missourians with significant barriers.

Overall Status:



PY19 Central Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	68.00%	97	120	80.83%	85.0%
WIOA Dislocated Worker	72.00%	20	26	76.92%	85.0%
WIOA Youth	72.50%	107	149	71.81%	85.0%
Wagner Peyser	68.00%	3457	5068	68.21%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	65.00%	133	188	70.74%	85.0%
WIOA Dislocated Worker	70.00%	26	35	74.29%	85.0%
WIOA Youth	65.00%	129	198	65.15%	85.0%
Wagner Peyser	63.00%	3227	4809	67.10%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	45.30%	64	99	64.65%	66.0%
WIOA Dislocated Worker	54.00%	15	22	68.18%	66.0%
WIOA Youth	67.20%	33	89	37.08%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,800.00	97	\$5,275.07	\$21,100.26	\$24,600.00
WIOA Dislocated Worker	\$5,350.00	20	\$5,223.40	\$20,893.60	\$24,600.00
Wagner Peyser	\$4,750.00	3457	\$4,831.40	\$19,325.60	\$24,600.00



Central December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,230,059.00	\$ 1,230,059.00	100.0%	81.5%
WIOA Adult	\$1,012,452.00	\$ 1,012,452.00	100.0%	79.2%
WIOA Dislocated Worker	\$715,713.00	\$ 715,713.00	100.0%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,027,101.00	\$ 562,375.71	54.8%	37.0%
WIOA Adult	\$837,077.00	\$ 284,386.15	34.0%	29.2%
WIOA Dislocated Worker	\$778,731.00	\$ 113,503.03	14.6%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: East Jackson County

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------|
| 1. Disagreements with monitoring including insufficient responses. | Immediate Action |
| 2. Issues with maintaining EO compliance and funding issue with EO position. | Immediate Action |
| 3. Not meeting performance for Youth credential rate. | Immediate Action |

Promising Practice(s):

Great improvement on the development of Employment Plans pertaining to participant goals.

Improved customer service by braiding funds to meet participant needs.

Overall Status:



PY19 East Jackson Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	67.00%	50	66	75.76%	85.0%
WIOA Dislocated Worker	69.80%	15	18	83.33%	85.0%
WIOA Youth	67.50%	27	38	71.05%	85.0%
Wagner Peyser	62.60%	946	1454	65.06%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	63.50%	90	119	75.63%	85.0%
WIOA Dislocated Worker	66.50%	32	38	84.21%	85.0%
WIOA Youth	70.00%	25	36	69.44%	85.0%
Wagner Peyser	60.00%	1073	1500	71.53%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	52.00%	35	49	71.43%	66.0%
WIOA Dislocated Worker	56.00%	17	20	85.00%	66.0%
WIOA Youth	70.00%	20	33	60.61%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,984.00	50	\$6,915.60	\$27,662.38	\$24,600.00
WIOA Dislocated Worker	\$6,605.00	15	\$15,468.92	\$61,875.66	
Wagner Peyser	\$4,000.00	946	\$6,017.56	\$24,070.22	\$24,600.00



East Jackson December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$630,142.00	\$ 590,243.04	93.7%	81.5%
WIOA Adult	\$595,308.00	\$ 595,308.00	100.0%	79.2%
WIOA Dislocated Worker	\$480,341.00	\$ 480,341.00	100.0%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$518,036.00	\$ 199,645.62	38.5%	37.0%
WIOA Adult	\$519,757.00	\$ 265,627.42	51.1%	29.2%
WIOA Dislocated Worker	\$467,977.00	\$ 199,904.90	42.7%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Jefferson Franklin

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|---|------------------|
| 1. <u>CLEO does not attend Board meetings as required.</u> | Immediate Action |
| 2. <u>Not meeting performance for DW and Youth credential rate.</u> | Immediate Action |
| 3. <u>Have not met expenditures for PY18 Youth.</u> | Immediate Action |

Promising Practice(s):

The OWD staff are cross-trained to assist with WIOA enrollments.

Overall Status:



PY19 Jeff-Frank Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	70.00%	39	52	75.00%	85.0%
WIOA Dislocated Worker	70.00%	13	18	72.22%	85.0%
WIOA Youth	62.00%	35	48	72.92%	85.0%
Wagner Peyser	68.00%	1420	2100	67.62%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	66.50%	65	82	79.27%	85.0%
WIOA Dislocated Worker	70.40%	17	21	80.95%	85.0%
WIOA Youth	65.00%	29	35	82.86%	85.0%
Wagner Peyser	67.50%	1531	2088	73.32%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	42.00%	50	72	69.44%	66.0%
WIOA Dislocated Worker	53.00%	9	19	47.37%	66.0%
WIOA Youth	56.00%	13	29	44.83%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$5,250.00	39	\$8,384.23	\$33,536.90	\$24,600.00
WIOA Dislocated Worker	\$5,750.00	13	\$8,457.30	\$33,829.20	\$24,600.00
Wagner Peyser	\$5,200.00	1420	\$5,891.03	\$23,564.10	\$24,600.00



Jeff Frank December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$477,871.00	\$ 386,662.31	80.9%	81.5%
WIOA Adult	\$479,065.00	\$ 478,725.76	99.9%	79.2%
WIOA Dislocated Worker	\$321,763.00	\$ 266,665.12	82.9%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$402,670.00	\$ 156,715.99	38.9%	37.0%
WIOA Adult	\$402,920.00	\$ 154,008.22	38.2%	29.2%
WIOA Dislocated Worker	\$291,096.00	\$ 98,905.50	34.0%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Kansas City and Vicinity

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------------|
| 1. Disagreements with monitoring including insufficient responses. | Immediate Action |
| 2. Issues with maintaining EO compliance. | Immediate Intervention |
| 3. Current impasse with meeting TET grant deliverables. | Immediate Action |

Promising Practice(s):

Improved customer service by braiding funds to meet participant needs.

Case notes have improved, they are clear and specific to the participant.

Overall Status:



PY19 Kansas City Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	63.00%	118	151	78.15%	85.0%
WIOA Dislocated Worker	64.50%	38	53	71.70%	85.0%
WIOA Youth	66.00%	64	81	79.01%	85.0%
Wagner Peyser	62.60%	3315	5116	64.80%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	57.00%	247	304	81.25%	85.0%
WIOA Dislocated Worker	58.50%	43	56	76.79%	85.0%
WIOA Youth	63.00%	79	94	84.04%	85.0%
Wagner Peyser	60.00%	4116	5919	69.54%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	35.00%	69	104	66.35%	66.0%
WIOA Dislocated Worker	39.50%	8	21	38.10%	66.0%
WIOA Youth	55.00%	48	73	65.75%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,454.00	118	\$5,979.24	\$23,916.94	\$24,600.00
WIOA Dislocated Worker	\$5,605.00	38	\$10,260.56	\$41,042.22	
Wagner Peyser	\$4,150.00	3315	\$4,804.45	\$19,217.80	\$24,600.00



Kansas City December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,876,809.00	\$ 1,876,809.00	100.0%	81.5%
WIOA Adult	\$1,763,442.00	\$ 1,763,442.00	100.0%	79.2%
WIOA Dislocated Worker	\$953,388.00	\$ 953,388.00	100.0%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,899,625.00	\$ 1,231,052.33	64.8%	37.0%
WIOA Adult	\$1,782,697.00	\$ 1,098,017.31	61.6%	29.2%
WIOA Dislocated Worker	\$951,902.00	\$ 268,701.45	28.2%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Northeast

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------------|
| 1. <u>Low expenditures for PY18 & PY19 Youth, Dislocated Worker, and PY19 Adult.</u> | Immediate Intervention |
| 2. <u>Not meeting performance for DW Employment Q4 and DW credential rate.</u> | Immediate Action |
| 3. <u>Youth sub-recipient has deficiencies in WIOA Youth program design.</u> | Watch List |

Promising Practice(s):

Easy to navigate website allow for quick access to local policies

Overall Status:



PY19 Northeast Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	72.00%	34	47	72.34%	85.0%
WIOA Dislocated Worker	72.50%	3	4	75.00%	85.0%
WIOA Youth	72.50%	18	21	85.71%	85.0%
Wagner Peyser	67.00%	1294	1819	71.14%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	66.40%	56	68	82.35%	85.0%
WIOA Dislocated Worker	70.20%	2	4	50.00%	85.0%
WIOA Youth	68.00%	28	37	75.68%	85.0%
Wagner Peyser	70.80%	1358	1867	72.74%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	46.50%	38	46	82.61%	66.0%
WIOA Dislocated Worker	75.00%	2	3	66.67%	66.0%
WIOA Youth	67.20%	24	33	72.73%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$5,100.00	34	\$7,904.68	\$31,618.70	\$24,600.00
WIOA Dislocated Worker	\$5,800.00	3	\$7,813.75	\$31,255.00	
Wagner Peyser	\$4,844.00	1294	\$5,192.24	\$20,768.96	\$24,600.00



Northeast December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$381,217.00	\$ 270,167.15	70.9%	81.5%
WIOA Adult	\$387,983.00	\$ 309,407.73	79.7%	79.2%
WIOA Dislocated Worker	\$377,976.00	\$ 212,092.02	56.1%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$319,996.00	\$ 60,962.02	19.1%	37.0%
WIOA Adult	\$325,052.00	\$ 67,047.71	20.6%	29.2%
WIOA Dislocated Worker	\$326,323.00	\$ -	0.0%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Northwest

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
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Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------|
| 1. <u>Low expenditures PY19 Youth, Adult, and Dislocated Worker.</u> | Immediate Action |
| 2. <u>Not meeting Youth Employment Q2.</u> | Immediate Action |
| 3. <u>Insufficient outcomes provided by youth sub-recipient.</u> | Immediate Action |

Promising Practice(s):

Case notes have improved, they are clear and specific to the participant.

Great improvement on the development of Employment Plans pertaining to participant goals.

Overall Status:



PY19 Northwest Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	72.00%	43	56	76.79%	85.0%
WIOA Dislocated Worker	72.00%	17	24	70.83%	85.0%
WIOA Youth	74.00%	24	40	60.00%	85.0%
Wagner Peyser	67.00%	1106	1590	69.56%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	68.00%	69	82	84.15%	85.0%
WIOA Dislocated Worker	70.00%	19	22	86.36%	85.0%
WIOA Youth	68.00%	24	28	85.71%	85.0%
Wagner Peyser	69.00%	1020	1400	72.86%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	31.00%	41	57	71.93%	66.0%
WIOA Dislocated Worker	68.00%	9	11	81.82%	66.0%
WIOA Youth	51.00%	13	24	54.17%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,900.00	43	\$6,803.11	\$27,212.42	\$24,600.00
WIOA Dislocated Worker	\$5,313.00	17	\$10,698.13	\$42,792.50	
Wagner Peyser	\$4,794.00	1106	\$6,409.44	\$25,637.76	\$24,600.00



Northwest December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$431,974.00	\$ 391,058.11	90.5%	81.5%
WIOA Adult	\$397,544.00	\$ 397,544.00	100.0%	79.2%
WIOA Dislocated Worker	\$422,721.00	\$ 387,663.93	91.7%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$359,875.00	\$ 24,338.45	6.8%	37.0%
WIOA Adult	\$330,032.00	\$ 22,018.20	6.7%	29.2%
WIOA Dislocated Worker	\$379,016.00	\$ 16,889.64	4.5%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Ozark

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|---|------------------|
| 1. <u>Currently operating under interim director and newly appointed fiscal staff.</u> | Immediate Action |
| 2. <u>Ongoing discussion between local board, fiscal agent, and one-stop operator.</u> | Watch List |
| 3. <u>Outstanding resolution of Firewall Policies for the one-stop operator, fiscal agent, and board.</u> | Immediate Action |

Promising Practice(s):

CLEO, Board Chair, Fiscal Agent, One-stop Operator engaged with the State Director.

Overall Status:



PY19 Ozark Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	69.00%	57	80	71.25%	85.0%
WIOA Dislocated Worker	69.50%	36	44	81.82%	85.0%
WIOA Youth	56.50%	34	48	70.83%	85.0%
Wagner Peyser	70.00%	1366	2096	65.17%	85.0%
Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	64.20%	70	107	65.42%	85.0%
WIOA Dislocated Worker	68.20%	30	40	75.00%	85.0%
WIOA Youth	49.00%	42	56	75.00%	85.0%
Wagner Peyser	65.00%	2106	3170	66.44%	85.0%
Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	36.00%	48	72	66.67%	66.0%
WIOA Dislocated Worker	65.00%	26	33	78.79%	66.0%
WIOA Youth	63.00%	19	32	59.38%	66.0%
Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,850.00	57	\$6,523.05	\$26,092.20	\$24,600.00
WIOA Dislocated Worker	\$6,200.00	36	\$7,735.12	\$30,940.46	
Wagner Peyser	\$4,900.00	1366	\$4,575.46	\$18,301.82	\$24,600.00



Ozark December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,132,254.00	\$ 1,132,254.00	100.0%	81.5%
WIOA Adult	\$921,225.00	\$ 921,225.00	100.0%	79.2%
WIOA Dislocated Worker	\$590,924.00	\$ 590,924.00	100.0%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$993,783.00	\$ 388,819.95	39.1%	37.0%
WIOA Adult	\$776,260.00	\$ 618,865.75	79.7%	29.2%
WIOA Dislocated Worker	\$666,903.00	\$ 198,095.37	29.7%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: South Central

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------|
| 1. Low expenditures for PY19 Adult, Dislocated Worker, and Youth and not meeting performance for Youth Credential. | Immediate Action |
| 2. Insufficient monitoring responses, corrective action and lack of follow through with the sub-recipient. | Immediate Action |
| 3. Recent on boarding of a new director. | Watch List |

Promising Practice(s):

Several work experience participants have transitioned into OJT's with same company meeting their career pathway.

Overall Status:



PY19 South Central Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	69.00%	42	55	76.36%	85.0%
WIOA Dislocated Worker	69.00%	24	30	80.00%	85.0%
WIOA Youth	73.00%	38	48	79.17%	85.0%
Wagner Peyser	64.00%	1426	2086	68.36%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	69.00%	77	101	76.24%	85.0%
WIOA Dislocated Worker	64.00%	50	60	83.33%	85.0%
WIOA Youth	60.00%	34	53	64.15%	85.0%
Wagner Peyser	60.00%	1510	2276	66.34%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	45.00%	51	68	75.00%	66.0%
WIOA Dislocated Worker	60.00%	34	41	82.93%	66.0%
WIOA Youth	61.50%	20	40	50.00%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$3,900.00	42	\$7,466.97	\$29,867.88	\$24,600.00
WIOA Dislocated Worker	\$4,300.00	24	\$7,476.96	\$29,907.84	\$24,600.00
Wagner Peyser	\$3,900.00	1426	\$4,791.61	\$19,166.44	\$24,600.00



South Central December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$589,477.00	\$ 568,150.48	96.4%	81.5%
WIOA Adult	\$615,779.00	\$ 601,632.86	97.7%	79.2%
WIOA Dislocated Worker	\$556,956.00	\$ 501,400.97	90.0%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$509,146.00	\$ 184,961.82	36.3%	37.0%
WIOA Adult	\$540,682.00	\$ 82,301.08	15.2%	29.2%
WIOA Dislocated Worker	\$498,934.00	\$ 58,313.11	11.7%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Southeast

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------------|
| 1. <u>Low expenditures for PY18 & PY19 Dislocated Worker and PY19 Adult.</u> | Immediate Intervention |
| 2. <u>Adult, Dislocated Worker, & Youth Programs currently managed by the local board.</u> | Watch List |
| 3. <u>Restrictive local policies need reviewed and updated to meet participant needs.</u> | Immediate Action |

Promising Practice(s):

Board has developed good training tools for WIOA programs.

PY19 reviews so far have shown a decrease in the number of data entry errors.

Overall Status:



PY19 Southeast Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	68.50%	96	128	75.00%	85.0%
WIOA Dislocated Worker	73.00%	42	56	75.00%	85.0%
WIOA Youth	65.00%	33	51	64.71%	85.0%
Wagner Peyser	66.50%	4687	6848	68.44%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	66.50%	233	293	79.52%	85.0%
WIOA Dislocated Worker	70.00%	90	104	86.54%	85.0%
WIOA Youth	68.00%	43	68	63.24%	85.0%
Wagner Peyser	64.00%	5007	7133	70.19%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	50.00%	136	186	73.12%	66.0%
WIOA Dislocated Worker	61.00%	59	87	67.82%	66.0%
WIOA Youth	50.00%	23	51	45.10%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,100.00	96	\$7,174.17	\$28,696.66	\$24,600.00
WIOA Dislocated Worker	\$4,800.00	42	\$8,531.58	\$34,126.32	\$24,600.00
Wagner Peyser	\$4,100.00	4687	\$4,521.68	\$18,086.70	\$24,600.00



Southeast December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,085,554.00	\$ 1,085,554.00	100.0%	81.5%
WIOA Adult	\$1,042,589.00	\$ 1,042,589.00	100.0%	79.2%
WIOA Dislocated Worker	\$850,938.00	\$ 475,105.84	55.8%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$840,355.00	\$ 498,548.93	59.3%	37.0%
WIOA Adult	\$802,670.00	\$ 205,150.41	25.6%	29.2%
WIOA Dislocated Worker	\$728,664.00	\$ 8,733.32	1.2%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: Southwest

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|---|------------------|
| 1. <u>Low expenditures for PY19 Youth and Dislocated Worker.</u> | Immediate Action |
| 2. <u>Not meeting performance for Adult median earnings.</u> | Immediate Action |
| 3. <u>Local policies need reviewed and updated to meet participant needs.</u> | Watch List |

Promising Practice(s):

High success rate for participants in WIOA Apprenticeship

Innovative youth outreach working with home-school coordinators and juvenile courts.

Overall Status:



PY19 Southwest Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	68.40%	62	85	72.94%	85.0%
WIOA Dislocated Worker	71.00%	15	20	75.00%	85.0%
WIOA Youth	60.00%	20	37	54.05%	85.0%
Wagner Peyser	66.00%	1692	2444	69.23%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	62.50%	59	82	71.95%	85.0%
WIOA Dislocated Worker	63.50%	21	27	77.78%	85.0%
WIOA Youth	54.00%	21	26	80.77%	85.0%
Wagner Peyser	65.00%	2282	3487	65.44%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	40.00%	21	34	61.76%	66.0%
WIOA Dislocated Worker	44.00%	10	19	52.63%	66.0%
WIOA Youth	45.00%	9	22	40.91%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$6,000.00	62	\$5,222.97	\$20,891.86	\$24,600.00
WIOA Dislocated Worker	\$7,000.00	15	\$6,331.82	\$25,327.28	
Wagner Peyser	\$4,250.00	1692	\$5,248.89	\$20,995.56	\$24,600.00



Southwest December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$401,736.00	\$ 394,452.41	98.2%	81.5%
WIOA Adult	\$383,453.00	\$ 372,161.20	97.1%	79.2%
WIOA Dislocated Worker	\$410,076.00	\$ 380,000.46	92.7%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$338,476.00	\$ 37,891.92	11.2%	37.0%
WIOA Adult	\$322,336.00	\$ 140,543.76	43.6%	29.2%
WIOA Dislocated Worker	\$409,684.00	\$ 54,264.20	13.2%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: St. Charles County

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|---|------------------|
| 1. <u>Currently operating under interim director.</u> | Immediate Action |
| 2. <u>Not meeting performance for Adult Employment Q2 & Median Earnings and DW Employment Q4.</u> | Immediate Action |
| 3. <u>Low expenditures in PY19 Adult and Dislocated Worker</u> | Immediate Action |

Promising Practice(s):

Routinely engages with OWD for assistance with fiscal operations.

Overall Status:



PY19 St Charles Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	73.00%	9	15	60.00%	85.0%
WIOA Dislocated Worker	74.00%	7	8	87.50%	85.0%
WIOA Youth	72.00%	16	21	76.19%	85.0%
Wagner Peyser	68.40%	769	1094	70.29%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	71.00%	9	14	64.29%	85.0%
WIOA Dislocated Worker	72.00%	2	5	40.00%	85.0%
WIOA Youth	68.00%	12	16	75.00%	85.0%
Wagner Peyser	68.70%	824	1055	78.10%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	35.00%	5	7	71.43%	66.0%
WIOA Dislocated Worker	64.50%	4	4	100.00%	66.0%
WIOA Youth	53.00%	6	10	60.00%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$6,400.00	9	\$5,225.97	\$20,903.88	\$24,600.00
WIOA Dislocated Worker	\$7,300.00	7	\$11,938.42	\$47,753.68	
Wagner Peyser	\$5,474.00	769	\$7,145.81	\$28,583.22	\$24,600.00



St. Charles December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$367,719.00	\$ 367,719.00	100.0%	81.5%
WIOA Adult	\$343,196.00	\$ 343,196.00	100.0%	79.2%
WIOA Dislocated Worker	\$555,778.00	\$ 555,778.00	100.0%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$310,270.00	\$ 169,556.00	54.6%	37.0%
WIOA Adult	\$289,741.00	\$ 15,418.53	5.3%	29.2%
WIOA Dislocated Worker	\$378,979.00	\$ 61,298.38	16.2%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: St. Louis City

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|---|------------------------|
| 1. <u>Low enrollments in Dislocated Worker and Youth Programs.</u> | Immediate Intervention |
| 2. <u>Not meeting performance for DW Employment Qt2, Youth Credential Rate, and DW Median Earnings.</u> | Immediate Intervention |
| 3. <u>Low expenditures in PY19 Adult, Dislocated Worker, and Youth.</u> | Immediate Action |

Promising Practice(s):

Routinely engages with OWD staff for guidance and assistance.

Local boards has been refocused to meet compliance.

Procured a new sub-recipient for the Adult, Dislocated Worker, and Youth programs.

Overall Status:



PY19 St Louis City Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	71.50%	15	19	78.95%	85.0%
WIOA Dislocated Worker	70.00%	0	1	0.00%	85.0%
WIOA Youth	68.00%	16	26	61.54%	85.0%
Wagner Peyser	68.00%	4411	6259	70.47%	85.0%
Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	70.00%	40	48	83.33%	85.0%
WIOA Dislocated Worker	70.00%	3	3	100.00%	85.0%
WIOA Youth	50.00%	38	46	82.61%	85.0%
Wagner Peyser	65.00%	1847	2562	72.09%	85.0%
Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	26.00%	13	22	59.09%	66.0%
WIOA Dislocated Worker	42.00%	1	2	50.00%	66.0%
WIOA Youth	68.50%	7	12	58.33%	66.0%
Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,450.00	15	\$4,034.12	\$16,136.48	\$24,600.00
WIOA Dislocated Worker	\$4,900.00	0		\$0.00	
Wagner Peyser	\$4,150.00	4411	\$4,187.13	\$16,748.50	\$24,600.00



St. Louis City December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,027,400.00	\$ 1,027,400.00	100.0%	81.5%
WIOA Adult	\$1,028,742.00	\$ 1,028,742.00	100.0%	79.2%
WIOA Dislocated Worker	\$713,956.00	\$ 699,650.86	98.0%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,047,846.00	\$ 134,612.82	12.8%	37.0%
WIOA Adult	\$1,045,587.00	\$ 117,030.33	11.2%	29.2%
WIOA Dislocated Worker	\$595,910.00	\$ 32,924.71	5.5%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: St. Louis County

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|--|------------------------|
| 1. <u>Low expenditures for PY18 & PY19 Dislocated Worker and PY19 Adult & Youth.</u> | Immediate Intervention |
| 2. <u>Recently onboarded a new director.</u> | Watch List |
| 3. <u>Local policies need reviewed and updated to meet participant needs.</u> | Immediate Action |

Promising Practice(s):

Has worked closely with OWD on TET Grant reboot by developing new processes to meet the needs of the participant.

Overall Status:



PY19 St Louis County Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	73.00%	44	56	78.57%	85.0%
WIOA Dislocated Worker	74.00%	5	6	83.33%	85.0%
WIOA Youth	75.00%	93	132	70.45%	85.0%
Wagner Peyser	75.00%	3236	4585	70.58%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	73.00%	86	115	74.78%	85.0%
WIOA Dislocated Worker	74.00%	26	31	83.87%	85.0%
WIOA Youth	77.00%	19	23	82.61%	85.0%
Wagner Peyser	73.00%	2715	3779	71.84%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	54.00%	67	75	89.33%	66.0%
WIOA Dislocated Worker	67.00%	24	25	96.00%	66.0%
WIOA Youth	66.50%	3	5	60.00%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,300.00	44	\$6,794.83	\$27,179.30	\$24,600.00
WIOA Dislocated Worker	\$5,200.00	5	\$6,673.38	\$26,693.52	\$24,600.00
Wagner Peyser	\$3,708.00	3236	\$5,446.37	\$21,785.46	\$24,600.00



St. Louis County December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,869,761.00	\$ 1,869,761.00	100.0%	81.5%
WIOA Adult	\$1,760,998.00	\$ 1,760,998.00	100.0%	79.2%
WIOA Dislocated Worker	\$1,135,388.00	\$ 655,973.00	57.8%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$1,814,808.00	\$ 499,546.07	27.5%	37.0%
WIOA Adult	\$1,710,471.00	\$ 469,836.29	27.5%	29.2%
WIOA Dislocated Worker	\$1,361,788.00	\$ -	0.0%	29.2%

REPORT CARD

Missouri Public Workforce Development System

Date Issued: 2-20-20 Time Period: Qtr 2

Region/Sub-Recipient/Project: West Central

<u>RISK</u>	<i>The probability and severity of a potential bad outcome, consequence, or loss that may result from operational deficiencies, both expected and unexpected.</i>	<u>ACTION</u>
Concern	Any hazard that may cause harm to operational outcomes if not closely monitored.	Watch List
Threat	Any hazard that has caused harm, or that will cause harm to operational outcomes if not immediately acted upon.	Immediate Action
Crisis	Any hazard that has caused harm, continues to cause harm, and poses direct impact to reputational, legal, strategic, and operational outcomes.	Immediate Intervention
Promising Practice	Any practice that leads to high performance and successful outcomes.	Share and Celebrate

Top Three Issues:

- | | |
|---|------------------|
| 1. <u>Low expenditures in PY19 Adult, Dislocated Worker, and Youth.</u> | Immediate Action |
| 2. <u>Not meeting performance for DW and Youth Credential rate and Adult Median Earnings.</u> | Immediate Action |
| 3. <u>Resolution regarding lease in Clinton and Sedalia.</u> | Watch List |

Promising Practice(s):

- Co-enrolling Job's for America's Graduates (JAG) Students into WIOA Youth programs.
- Using 75% OJT reimbursement instead of the regular 50% following the required regulations.
- Easy to navigate websites to easily access local policies.

Overall Status:



PY19 West Central Performance Measures (July 1, 2019 to June 30, 2020)

PY19 Q2 (July 1, 2019 to December 30, 2019)

DECEMBER 2019 (Reflecting performance through quarter 2 for PY19)

Employment Rate Q2	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	71.90%	26	35	74.29%	85.0%
WIOA Dislocated Worker	69.90%	5	6	83.33%	85.0%
WIOA Youth	67.00%	22	30	73.33%	85.0%
Wagner Peyser	73.30%	985	1514	65.06%	85.0%

Employment Rate Q4	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	65.60%	40	50	80.00%	85.0%
WIOA Dislocated Worker	77.20%	8	9	88.89%	85.0%
WIOA Youth	68.00%	40	57	70.18%	85.0%
Wagner Peyser	68.50%	983	1498	65.62%	85.0%

Credential Rate	DOL Negotiated Rate	Achieved Outcome	Completed Program	Achieved Rate	Division Challenge Goals
WIOA Adult	55.00%	25	35	71.43%	66.0%
WIOA Dislocated Worker	87.30%	3	5	60.00%	66.0%
WIOA Youth	75.00%	13	36	36.11%	66.0%

Median Earnings (Q2)	DOL Negotiated Rate	Achieved Outcome	Quarterly Achived Rate	Annual Earnings	Division Challenge Goals
WIOA Adult	\$4,644.00	26	\$4,102.00	\$16,408.00	\$24,600.00
WIOA Dislocated Worker	\$4,929.00	5	\$8,295.19	\$33,180.74	
Wagner Peyser	\$4,488.00	985	\$4,369.62	\$17,478.46	\$24,600.00



West Central December Expended

Expenditures PY18/FY19	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$497,310.00	\$ 477,927.04	96.1%	81.5%
WIOA Adult	\$450,885.00	\$ 450,885.00	100.0%	79.2%
WIOA Dislocated Worker	\$446,663.00	\$ 440,757.42	98.7%	79.2%

Expenditures PY19/FY20	Budget	Expended	Rate of Funding Spent	Goal
WIOA Youth	\$425,049.00	\$ 78,175.01	18.4%	37.0%
WIOA Adult	\$374,630.00	\$ 108,602.57	29.0%	29.2%
WIOA Dislocated Worker	\$404,572.00	\$ 42,970.04	10.6%	29.2%