

WIB of SWMO WIOA Adult/DW Services Eligibility Policy

The Workforce Innovation and Opportunity Act (WIOA) of 2014 is focused on improving job and career options for workers and job seekers through an integrated, job-driven public workforce system that links diverse talent to businesses through continuous improvement supported evaluation, accountability, identification of best practices, and data driven decision making. Enrollment in any WIOA funded program is conditional upon meeting eligibility guidelines established by the Missouri Division of Workforce Development (WIOA Adult/DW Technical Assistance Guide)

There are three levels (or tiers) of service available to job seeker customers under WIOA:

- Basic Career Services – including but not limited to basic labor exchange services, orientation and information on the one-stop system, outreach, initial (preliminary) assessment referrals to community and one-stop partner services, and access to information related to the Unemployment Insurance claim filing process. Basic Career services must be provided at a one-stop center and be available to the general public at no cost.
- Individualized Career Services – services to assist individuals to obtain or retain employment including comprehensive and specialized assessments, development of an individual employability plan, counseling, career planning, work readiness activities, and job development. The individual must meet program eligibility requirements and any local priorities and have an objective of obtaining employment.
- Training Services- to equip individuals to obtain or retain employment. Training may be made available to individuals who after an interview, assessment, or evaluation, it is determined that they require training to obtain employment or remain employed. Training must be directly linked to local occupations in demand and the individual must be unable to obtain assistance from other sources to pay for training